
PRINTABLE WARRANTY REGISTRATION FORM

Please complete the form below and send it to:

Stiebel Eltron
17 West St.
West Hatfield, MA 01088

Locating your model and serial numbers

Product labels contain the model "Type" and serial "Nr" (16 digit) number. Product labels can be found on the right hand side panel of the outer shell on Temptra® units, the top of the outer shell on DHC units and the bottom of the outer shell on Mini™ units. Refer to your installation and operation manual for instructions on locating the label for your model.

PURCHASER/USER WARRANTY REGISTRATION FORM

Stiebel Eltron Product Registration is quick, easy and secure, and creates a record that can be used if you have any issue with our product. It also allows us to contact you in the unlikely event that a safety notification is required. To assist with warranty protection of your Stiebel Eltron unit, please fill in the requested information. Please print legibly.

Stiebel Eltron, Inc. is committed to the protection of the privacy of its website visitors. Stiebel Eltron does not sell or trade personal data to third parties for promotional purposes.

Note: For Stiebel Eltron products purchased in Asia, Europe and other countries worldwide, please refer to the appropriate regional Stiebel Eltron site.

***Required Field**

First Name* _____

Last Name* _____

Address* _____

City/Town* _____

State/Province* _____

Zip/Postal Code* _____

Email* _____

Model* _____

Serial Number* _____

Purchase Date* _____

(Installation date may be used on commercial projects).

Place of Purchase* _____

Note: We encourage customers to keep a copy of their purchase date and serial number for personal records.

Other information

1. Where is your unit installed?*

- Single family home
- Multifamily home
- Vacation/seasonal home
- Business
- Lodging establishment (hotel/motel/etc.)
- Industrial/Manufacturing
- Other _____

2. Primary Function*

- Single low/med flow lavatory sink
- Single industrial sink
- Single shower
- 1-2 bath whole house
- 3-4 bath whole house
- Booster for preheated water
- Parallel or in series application
- Radiant floor
- Other

3. I first heard about Stiebel Eltron from:*

- Magazine advertising
- Dealer/Distributor recommendation
- Stiebel Eltron website research
- Friend recommendation
- Other _____

4. I chose Stiebel Eltron because of:*

- Magazine advertising
- Brochures
- Online reviews
- Energy efficiency
- Stiebel Eltron reputation
- Personal experience
- Price
- Told to make purchase for work
- Unique product features
- Recommendation
- Other _____

Did you see an ad for this product that convinced you to buy? If so, where?

5. Who installed your unit(s)?*

- Professional plumber/electrician
- Facility maintenance personnel
- Homeowner
- Other _____

6. Age of purchaser?

- <25
- 25-34
- 35-54
- 55-64
- 65+

7. If you purchased the unit for yourself or for your business, what is your annual household income?

- < \$25K
- \$25-\$44K
- \$45-64K
- \$65-\$84K
- \$85-\$100K
- \$100K+